

PALLADIUM HOTELS & TRANSAT



PALLADIUM HOTELS AND RESORTS

Palladium Hotels & Resorts are luxurious all-inclusive resorts in desired destinations in the Caribbean and Mexico that offer tailored services and accommodations.

They are one of the most respected names in all-inclusive luxury, offering endless dining options, reservation-free thematic restaurants, premium beverages and entertainment for families, couples, bridal groups and business travellers.

Find them in some of the best sun locations: Punta Cana in the Dominican Republic, Jamaica, Riviera Nayarit on the Pacific coast of Mexico and the Riviera Maya in Mexico's Yucatan.

As their tag line has it: Palladium Hotels & Resorts - where you can feel free to live your dreams.

History

Based on Ibiza in the Balearic Islands, Palladium Hotel Group is a multinational corporation established over forty years ago with the aim of promoting Ibiza in Spain and across Europe. Over the years it has cemented a position as one of the best-known Spanish companies worldwide. It's a prestigious company which has gone to great lengths to segment its hotels and to launch new brands for each line, pursuing a consistent expansion policy and fulfilling stringent quality standards.

At present the group has establishments in a wide range of destinations around the globe including Ibiza, Mallorca, Menorca, Barcelona, Madrid, Valencia, Oviedo, Fuerteventura, Tenerife, Córdoba and Seville in Spain, Sicily in Italy and the Mayan and Nayarit Rivieras in Mexico, Punta Cana and Playa Bávaro in the Dominican Republic, Jamaica and in Brazil.

Palladium is the luxury brand of the Fiesta Hotels and Resorts Group.

Towards the end of the sixties, the Matutes family starts its adventure in the tourism sector with the opening of two hotels in Ibiza.

In the Seventies, the brand FIESTA HOTELS & RESORTS is born and with it starts the enlargement of the chain in Ibiza, Minorca and Mallorca becoming one of the leaders in holiday tourism in the Spanish market.

In the Eighties, FIESTA HOTELS & RESORTS enters the Canary Islands, opening two establishments in Tenerife and a third one in Fuerteventura.

In the nineties, FIESTA HOTELS & RESORTS starts its expansion in



the Caribbean opening three luxurious resorts in Playa Bávaro (Dominican Republic) and an urban hotel in Santo Domingo. With this last one, FIESTA HOTELS AND RESORTS enters the city hotels sector. Not long after, two more establishments belonging to this sector are opened in Valencia and Madrid in Spain.

In 2002, the chain extends its offer in the Caribbean with two new eco-resorts in the Riviera Maya (Mexico). With the inauguration of these resorts PALLADIUM HOTELS & RESORTS is born, a new brand that includes all the high class hotels of the company.

New with Palladium

The last year (2015/16) has seen many innovations at Palladium. First, new branding has been launched which better reflects the current state of the company. For example, several Fiesta Hotels & Resorts establishments are redesigned and adapted in order to move up in category and build on the Group's progress toward a more premium brand.

The former Fiesta Hotel Don Carlos, Fiesta Hotel Cala Llonga and Fiesta Hotel Palmyra join the new Palladium Hotels brand as Palladium Hotel Don Carlos, Palladium Hotel Cala Llonga and Palladium Hotel Palmyra. To meet the brand's requirements and standards, important changes are made to communal areas and rooms at the Palladium Hotel Palmyra, which becomes a 4-star superior hotel.

The plan to make Playa d'en Bossa into Ibiza's new epicentre moved forward with the opening of the Grand Palladium White Island Resort & Spa. With a similar format to the Group's resorts in the Americas, this resort is the result of the complete overhaul of the former Fiesta Club Palm Beach. It shares its services and facilities with the neighbouring Grand Palladium Palace Ibiza Resort & Spa. Together with the Ushuaïa Ibiza Beach Hotel and Hard Rock Hotel Ibiza, the renovated resort rounds out the island's range of high quality restaurants and leisure opportunities.

At the beginning of 2015 the company announced a new agreement with Hard Rock International to open the Hard Rock Hotel Tenerife in 2016, at the site of the former Fiesta Hotel Playa Paraíso. Also, as regards the Ayre Hoteles brand, Palladium Hotel Group announced that it will add 55 rooms and new bars and restaurants to the Madrid Only YOU Hotel & Lounge.

In addition, 2016 will see the opening of a new Ayre hotel in the Atocha area of Madrid, in a prime location right across from the AVE high-speed train station.



Whether travelling as a couple or with friends, Royal Suites hotels offer **Royal Suites** the ultimate in luxury in an adult-only, intimate ambience. Designed for grown-up vacations in dazzling surroundings, Royal Suites resorts are perfect for destination weddings and romantic honeymoons. 2015 was a year packed with good news for Palladium Hotel Group, **Awards** which received more than 90 awards in recognition of the quality and services of its hotels around the world. At the beginning of 2015, the hotel group was awarded the "Excelencias Turísticas 2014" prize for its project "Tourism as a Driver of Sustainability", during FITUR 2015, the International Tourism Fair. Then the group took the number one position in Central America and the Caribbean in Empresa Expansión's "Top Companies" ranking, with a special mention for its Bávaro and Vallarta complexes. Online travel agency Expedia also recognised the Grand Palladium Jamaica Resort & Spa as a "Top Hotel" and the Hard Rock Hotel Ibiza as a "Top Producer", while Booking gave its own Award of Excellence to the Hard Rock Hotel Ibiza and to the Grand Palladium Colonial Resort & Spa and the Grand Palladium Kantenah Resort & Spa on the Mayan Riviera. Another important accolade was the inclusion of Palladium Hotel Group in the "Top 300 Hotel Companies" by the United States magazine Hotels, a ranking which features the world's best hotel companies and in which the Group obtained the gold medal after its most recent evaluation. Last year, Palladium Hotel Group also received an award in the HolidayCheck Awards organised by the HolidayCheck travel website. The Grand Palladium Imbassai Resort & Spa (Brazil) and the Grand Palladium Jamaica Resort & Spa were named "Top Hotels", whilst the Ayre Hotel Gran Vía won the prize in the "City Trip" category. Another two hotels recognised in the "Quality Selection" by HolidayCheck were the Fiesta Hotel Milord and the Palladium Hotel Don Carlos, while another six of the group's resorts were included in the recommended hotels category on this website. In addition to this, the group also received certificates of excellence from TripAdvisor for a number of hotels, and quality certificates were received from Thomas Cook and the Zoover Awards for several of the group's hotels in Ibiza. Other prizes received by the Palladium Hotel Group during 2015 were:



	Grand Palladium Riviera Maya Resort & Spa Complex (Mexico)
	The Secretariat of Labour and Social Welfare (Secretaría de Trabajo y Previsión Social) (Mexico) - "Inclusive Company" Award TripAdvisor - GreenLeaders Silver level - Grand Palladium Kantenah Resort & Spa TripAdvisor, Certificate of Excellence for the 5th consecutive year, Hall of Fame - Grand Palladium Colonial Resort & Spa, Grand Palladium Kantenah Resort & Spa, The Royal Suites Yucatan by Palladium Thomas Cook, Top 3 Family Garden Resort - Grand Palladium White Sands Resort & Spa Mexican Centre for Philanthropy, Best Practices Prize for the "Bahia de Kantenah Turtle Camp"
	Grand Palladium Vallarta Resort & Spa Complex (Mexico)
	Secretariat for Tourism (Mexico), Distinction "S" - Grand Palladium Vallarta Resort & Spa Mexican Institute of Normalization and Certification, Clean Beach Certification
	Grand Palladium Punta Cana Resort & Spa Complex (Dominican Republic)
	Environmental Ministry (Dominican Republic), Environmental Excellence in Cleaner Production Award Environmental Law Institute (Dominican Republic), Environmental Excellence Award
Spas	Restore your energy, well-being and equilibrium with Palladium's indulgent spa packages. Featuring some of the largest Spa & Wellness Centres in the Caribbean, Palladium Hotels and Resorts Group has a renowned collection of sumptuous spa options for a rejuvenating experience.
Dining	The range of dining options at each of the resorts is impressive and the cuisine is even more so!
Kids	Travelling with kids? Palladium resorts offer every conceivable amenity for children and their families, from Kids' and Teen Clubs to water parks, mini-discos, and Palladium's Raggs Family Program, where Raggs and his friends interact with children, putting on live shows and themed breakfasts for your kids!
Weddings	Exchange your vows at a stunning Palladium resort in the Caribbean, where you can focus on your love for each other while your resort's professional wedding staff put together a Karen Bussen-designed



"Simple Stunning Wedding".
Available in Jamaica, Mexico and Dominican Republic.

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FEATURED	The Grand Palladium Lady Hamilton Resort & Spa is located beachfront
RESORT:	on the breathtaking blue waters of the Jamaican north coast. Only 40
Grand Palladium	minutes from the Montego Bay airport, this brand new resort features
Lady Hamilton	modern design and luxurious facilities that are in perfect harmony with
Resort & Spa,	the spectacular, natural surroundings of this remarkable country. The
Jamaica	resort shares facilities and services with the neighboring Grand
	Palladium Jamaica Resort & Spa.
	The facilities and services you'll find at any of the Palladium Hotels &
	Resorts will make your stay an unforgettable experience: 24h reception,
	express check-out, ATM machine, wake up service, handicap facilities,
	currency exchange, laundry service*, ice machines, beauty salon*,
	boutique*, non-smoking lounge and doctor on call 24hrs*.
	There's also a hospital close to the complex* (40km), a car rental
	service*, horseback riding area* (10km) and first class golf course (10
	km). (* extra charge may apply)
Location	The Grand Palladium Lady Hamilton Resort & Spa Imperial Club Hotel
	is directly on the beach, close to the village of Lucea between Montego
	Bay and Negril, approximately 32 km from the Montego Bay airport.
Accommodation	There are 390 Junior Suites, 78 Suites and 48 Villa Suites with ocean
	views.
	The Junior Suite can accommodate 2-3 adults with its king size bed or
	two double beds. This spacious room is 53 square metres in size for a
	comfortable and unforgettable stay:
	1 king-size bed or 2 double beds
	Sea, pool or garden views
	Air Conditioning
	Ceiling fan
	Queen-size sofa bed
	Crib available subject to availability
	Connecting rooms upon request and subject to availability (once
	booking Junior Suite along one Bedroom Suite).
	Shower and hydromassage bathtub
	Electronic safety deposit box
	Direct line telephone
	Wi-Fi Internet connection*
	Bathrobe
	Hairdryer
	Satellite TV
	Internal information channel
	Radio/IPod docking Station



	land O invalidade and
	Iron & ironing board
	Tea and coffee making facilities
	Minibar
	Balcony or terrace
	(* Extra charge may apply)
Services	Daily activities and entertainment programmes
	Disco
	Room service
	6 pools, 10 restaurants, 15 bars
	The Boogie Woogie night club, shows and live music ensure a fun time
	even after the sun goes down.
	Honeymoon package available
Dining	Enjoy a varied and delicious array of cuisine at this resort and at the 7 exquisite à la carte international restaurants (Italian, Mexican, Asian, Indian, Grill, Barbeque, Creole-Jamaican and fish and rice). The resort has three buffet style restaurants where you can choose different dishes as you like and get taken in by the charm of the different thematic dinners that are offered throughout the week with no reservation necessary (service subject to availability).
	The resort also has a Sports Bar serving snacks and an endless array of options for you to enjoy during your stay. Come dance to the rhythm of reggae at the bar "Infinity" while taking in the view of the spacious pool and the beauty of the Caribbean Sea from the terrace. Try their delicious "Bob Marley" cocktail with the colours of the Jamaican flag while swimming in one of the largest pools on the island, or try the wide selection of international and premium beverages at the bar "Miss Lou", complete with air conditioning and game tables.
	Grand Palladium Lady Hamilton Resort & Spa also offer gluten-free menus and a special program for people with allergies and intolerances.
Spa	The resort complex boasts one of the largest and most complete Spa & Wellness Centers in the country. In addition to offering exclusive and personalized services the Zentropía Palladium Spa & Wellness also features a gymnasium with modern facilities, jacuzzi, sauna and vapour baths that will fly you to a haven of tranquility and pleasure. Pamper yourself with a luxurious massage or choose amongst a great variety of beauty treatments (additional costs and reservation required).
	Gym with lockers and dressing room Jacuzzi
	Vapour bath
	Solarium
	Hydromassage*
	Fryurumassaye



	Hydrotherapy showers*
	Massages*
	Beauty Salon*
	Hair dresser*
	Facial and body treatments and exfoliations*
	Waxing*
	Manicure & pedicure*
	· ·
	Open every day / Air conditioning / Adults-only area *extra charges
Activities	
Activities	The Grand Palladium Resorts offer a wide variety of activities for all
	ages. Adults may enjoy a fun filled activities program at the pool and
	beach, first class sports facilities and water sports such as kayaking,
	snorkeling, and deep sea fishing:
	5 swimming pools
	Aerobics
	Aqua-gym
	Ping-pong
	Petanque
	Waterpolo
	•
	Darts
	Team games
	Minigolf
	Archery
	3 tennis courts
	Beach volley ball net
	Basketball court
	Multifunctional court
	Soccer field
	And of course plenty of water sports:
	_ ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '
	Catamaran
	Kayak
	Snorkelling
	Paddle boat
	Windsurfing
	Excursions*
	Diving courses*
	Sailing courses*
	Windsurfing courses*
	Motorized sports*
Kids	
NIUS	Palladium know how important it is to travel together as a family and
	how difficult it can sometimes be to organise a holiday. Parents want to
	be sure that the resort they choose has facilities suitable for children



Websites & Social Media	Distinction and Family Collections. Website: http://www.palladiumhotelgroup.com/en/brands/palladium/? Facebook: https://www.facebook.com/PalladiumHotelsandResorts/ Twitter: https://twitter.com/PalladiumHotels
Deals with Transat for 2016	Transat are offering the Grand Palladium Lady Hamilton Montego Bay, Jamaica at a 38% discount at \$1,099 + \$461 tax & fees from Toronto departing June 30 th 2016. The Grand Palladium Lady Hamilton is also part of the Transat
	Direct transfers between the airport and complex Unlimited à la carte dinners, or priority reservations for 5 guaranteed dinners / week Unlimited select international and premium brand drinks Separate check-in Fruit platter upon arrival Concierge service with direct phone line Private cocktail party with hot and cold hors d'oeuvres Discounts at the spa
Imperial Club withTransat	Mini Club: Open from 9:00 AM to 11:00 PM Situated next to the main pool, with indoor and outdoor areas, the Mini Club is supervised by professionals who organise different activities depending on the age of the child. Room for painting, craft and games, children's play park, video games with projector and mini disco; these are some of the reasons why little guests aged between 4 and 12 years love the Grand Palladium Resorts in Jamaica. Transat's Distinction Collection includes several superior Palladium hotels in Jamaica, the Dominican Republic and Mexico that offer exclusive Imperial Club inclusions such as:
	and, of course, a wide range of entertainment. Grand Palladium Resorts in Jamaica have a Mini Club that offers everything required for the entertainment and comfort of little ones. This luxury resort is also home of Raggs & Friends, five colourful canine characters and protagonists of the very exciting Play at Palladium with Raggs program that provides utmost fun for the whole family. The activities include dining and musical experiences; activities and fully-produced live musical stage shows at the resorts' theatre. Don't miss out on the Raggs daily pop in appearances throughout the resort for some fun and photographs with these dream characters. The pirate show and the surf party are simply amazing and the character breakfast surprises children every time with food sculpted to resemble their favorite Raggs characters.



TRANSAT AND PALLADIUM HOTELS

Transat Holidays offer thirteen Palladium resorts in the Caribbean and Mexico. Pick up their "Sun Collection" brochures at your Travel Agent.. Ask your travel agent for the Transat Holidays Sun Collection 2016 brochure and go to www.transat.com

All-inclusive packages are always a great buy – but particularly when the Canadian dollar is weak, you will appreciate being able to pay up front in your own currency and not having to worry while you are on vacation.

You can buy a package with Transat that includes flights on Air Transat plus transfers to and from the airport in Jamaica, the Dominican Republic or Mexico, all-inclusive accommodation, and the services of a Transat representative in destination. Transat also offer excursions to help you explore the surrounding region.

Check out the Transat "Collections" that help you pick the right resort for you. Resorts in the "Luxury Collection" are 5-star resorts designed to provide the ultimate in pampering, elegant accommodation, picture-perfect beaches and gourmet food. The Distinction Collection properties feature extra services like additional guaranteed a la carte meals, free wifi and international brand drinks. R&R resorts are typically adults only and feature spacious rooms and excellent spa facilities. And the Family Collection are family-friendly resorts with great kid's facilities.

Palladium Resorts Featured with Transat 2016

Jamaica:

Grand Palladium Lady Hamilton Resort and Spa Grand Palladium Jamaica Imperial Club

Riviera Nayarit, Mexico:

Grand Palladium Vallarta Resort and Spa Imperial Club The Royal Suites Punta de Mita by Palladium

Riviera Maya, Mexico:

Grand Palladium White Sand Resort and Spa Imperial Club Grand Palladium Kantenah Resort and Spa Grand Palladium Colonial Resort and Spa Grand Palladium Riviera Resort and Spa The Royal Suites Yucatan by Palladium

Punta Cana, Dominican Republic:

Grand Palladium Palace Resort Spa and Casino Grand Palladium Bavaro Suites Resort and Spa Imperial Club



	Grand Palladium Punta Cana Resort and Spa The Royal Suites Turquesa by Palladium
Transat Background	For thirty years, Transat has been offering a large selection of vacation options in Europe, Florida and the South, as well as cruises sailing the seven seas. In addition to hundreds of south hotels available in the form of all-inclusive packages, Transat also offers a wide range of flights, packages, tours and à la carte holidays. Their packages are flexible and tailored to stays of varying lengths.
	Transat A.T. Inc. is an integrated tour operator that specializes in holiday travel and offers more than 60 destination countries. Transat, which was created in Canada and has offices in many other countries, is an international company that owns an air carrier, provides destination services, is active in the accommodation industry and operates an extensive distribution network.
	Air Transat, the group's airline, offers a vast selection of flights to nearly 60 destinations in 25 countries aboard its fleet of Airbus wide-body jets. Families benefit from numerous privileges, such as a dedicated check-in counter and Kids Club advantages. Upgrade to Club Class for a touch of luxury or choose Option Plus and obtain an additional baggage allowance of 10 kg, among other perks.
Transat History	Transat came into being in the early 1980's when a handful of passionate people, led by Jean-Marc Eustache, Lina De Cesare and Philippe Sureau, created Trafic Voyages, a wholesaler specializing in travel from Quebec to France.
	In 1987, the Company made a great leap with the adoption of a forward-looking vision focused on growth and vertical integration. The company, which was then renamed Transat, was listed on the stock exchange through an IPO and used the proceeds to establish its own airline, Air Transat. It also embarked on a series of acquisitions in order to solidify its position as an outgoing tour operator in Canada and France, as well as to develop new destination markets.
	From acquisition to acquisition, Transat expanded across Canada and continued to develop its sun destinations as well as routes from Canada to Europe and many other countries. The company quickly became the leader in sun destinations and services to Europe. It also became the leader in tourist travel from European countries to Canada and offers a wide range of both short- and long-haul destination countries and holiday options departing from France.



In 1988, Transat considerably expanded its presence in retail distribution with the acquisition of an interest in the franchisor Consultour. Over the years, it also broke into the airport ground handling services, and also became the largest incoming tour operator in Canada with the acquisition of Jonview Canada. The Company entered the French market very early on with Vacances Transat (France), the largest tour operator offering travel to Canada, and soon expanded within France, the United Kingdom and the rest of Europe. It acquired French tour operator Look Voyages in 1996. Greek incoming tour operator Tourgreece in 2001, British tour operator Canadian Affair in 2006 and French tour operator Amplitude Internationale, specializing in travel to Tunisia, in 2007. At its destinations, the company opened offices in Mexico, the Dominican Republic and Florida in order to be able to provide its customers with complementary services. In 2007, Transat created a 1,600-room joint venture with the major Spanish chain H10 Hotels in Mexico and the Dominican Republic. In Canada, Transat now has some 500 travel agencies and is the largest travel agency network since the acquisition of the Thomas Cook agencies in 2006. Brands include Transat Travel, Club Voyages, Voyages en Liberté, Marlin Travel, TravelPlus and tripcentral.ca. With thousands of tourism service providers in some 60 countries (including about 50 airlines and 1,500 hotels) and more than 5,000 employees catering to the approximately 3 million people who travel every year, Transat is now one of the leaders in the international tourism industry. **Vacation Types** Transat has it all: packages, cruises, hotels, flights, tours, car rentals & train travel. With a choice of over 300 hotels located in more than 50 destinations and a complete line of itineraries offered in partnership with the most prestigious cruise lines, all products offered by Transat are subject to a rigorous standard review. **Transat Collections** Choosing the right resort for your vacation needs is all important and to help you select the right hotel Transat have created 6 different Collections: Luxury, Distinction, Adults, Family, Solo and Sun Savvy. What defines a Collection? The vacation packages in a Collection match the type of experience you are looking for. Everything from the details of the Air Transat flights

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to the resort and its facilities suit the needs of a specific type of traveller.



Luxury Collection

- Designed to cater to your every whim, our prestigious Luxury Collection is the gold standard in upscale travel... with VIP inclusions for a dream vacation:
- Free access to VIP Lounge at airports
- o Free upgrade to OPTION PLUS on board Air Transat
- o Private roundtrip transfers
- o Unlimited À La Carte gourmet dining
- o Free WIFI in room and public area

Solo Collection

- With this new collection Transat put together a group of resorts that people who like to travel alone will enjoy thanks to advantages such as a communal table for sharing meals and no single supplement.
- And the big news is no Single Supplement!
- Solo Collection Advantages include:
- o No Single Supplement
- o Communal table for sharing meals
- Weekly Happy Hour welcoming all Transat clients
- o Free room service and free WI-FI

Sun Savvy Collection

- Transat thinks everyone should be able to enjoy the sun, and they pride themselves on providing you with the quality you want at the prices you love. Hence their new Sun Savvy Collection.

Adults Collection

- The 18+ crowd will have access to top of the line accommodations, unlimited à la carte dining and free WiFi.

Family Collection

- Their Family Collection delivers a safe, exciting time for kids - and a relaxing holiday for parents. There are a variety of activities, facilities and promotions that suit the needs of different types of family. These range from resorts perfect for families with very young children to resorts perfect for teens and big families. And then there are also Transat's new Multigenerational and Single Parent categories.

And lastly – there is the **Distinction Collection**

- Distinction Collection offers exclusive perks that range from direct transfers, additional à la carte dinner reservations and complimentary WiFi access
- Distinction inclusions:
- o Direct roundtrip transfers between the airport and the resort



	,
	o Additional guaranteed à la carte restaurant reservations
	o Free WIFI in the lobby
	o Mini-bar restocked daily
	o Unlimited select international drinks
	o Free in-room safe
	You will also enjoy, for example, bottle of wine or local specialty in the
	room upon arrival, turn-down service plus lots more.
Distinction	Transat's Distinction Collection includes several superior Palladium
Collection and	hotels in Jamaica, the Dominican Republic and Mexico that offer
Palladium Hotels	exclusive Imperial Club inclusions such as:
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	Direct transfers between the airport and complex
	Unlimited à la carte dinners, or priority reservations for 5 guaranteed
	dinners / week
	Unlimited select international and premium brand drinks
	Separate check-in
	Fruit platter upon arrival
	Concierge service with direct phone line
	Private cocktail party with hot and cold hors d'oeuvres
	Discounts at the spa
Awards	Transat almost routinely picks up numbers of rewards each year.
/ War as	Here are some of the awards they received in 2015:
	Air Transat among the world's top 10 airlines when it comes to
	environmental performance according to atmosfair.
	civilorimental performance according to dimedian.
	Canadian Affair honoured at British Travel Awards and Travolution Awards.
	Transat takes top honours at the Gala des prix Uni-Vers: Air Transat is named best airline and Transat Tours Canada best tour operator.
	Air Transat is named Best North American Leisure Airline at the Skytrax World Airline Awards for the fourth consecutive year.
	Air Transat and Transat Holidays take top honours at the Baxter's 16th Annual Agent's Choice Awards.
	Transat Holidays' and Nolitours' call centres rank among the 10 best in North America, according to the BenchmarkPortal group.
	Air Transat won two Mercure awards — for Large Business of the Year and for Sustainable Development — at the Mercuriades awards gala.



	Transat Holidays, Nolitours and Air Transat are honoured by Flight
	Centre.
	Control.
	Transat named one of Montreal's top employers by Mediacorp Canada.
Current Brochures	Transat Cruise brochures are available at your local travel agent and
ourient brochares	cover vacations through to October 2016.
Newsletter	Stay up to date on the latest news, travel offers, discount prices,
Newsiettei	contests and more by signing up to Transat's e-newsletter here:
	http://www.airtransat.com/en-CA/Newsletter
Air Transat Kids	To ensure that your family vacations are fun and unforgettable from
Club	beginning to end, Air Transat has created Kids Club so that young
Club	passengers can really enjoy themselves whilst onboard an Air Transat
	flight. It is designed to make air travel a fun experience for young
	travellers (and for their parents!). Even before the doors of the plane are
	closed following boarding, every child receives a small bag containing
	all sorts of surprises and games. The more fun they have, the easier the
	flight. Furthermore, children who are members of Air Transat Kids Club
	enjoy certain exclusive privileges.
	Crijoy certain exclusive privileges.
	Members of the Air Transat Kids Club will enjoy several benefits that the
	whole family can share. You can check in at a special "Air Transat Kids
	Club Members" counter. Thanks to these special counters located in
	major Canadian airports where Air Transat flies, checking-in is quicker
	than before. At check-in, special tags will be placed on your baggage;
	as a result, your baggage gets priority treatment.
Transat Club Class	Enjoy exclusive privileges such as complimentary seat selection, wider,
Transac Grab Grab	more comfortable leather seats, a choice of gourmet meals and fine
	wines, priority check-in, baggage service and boarding.
	Club Service
	Dedicated Club attendants
	Attentive, personalized service
	Exclusive, spacious Club cabin
	Drinks & Snacks
	Welcome cocktails
	Complimentary non-alcoholic drinks, snacks and bar service
	Club Privileges
	Increased baggage allowance
	• 40 kg checked/15 kg carry-on
	Exclusive, rapid check-in counter in most airports
	Priority boarding
	Practical travel items (on Europe flights)
	• Free headsets
	Canadian newspapers
	Comfort & Refinement
	 Priority boarding Practical travel items (on Europe flights) Free headsets Canadian newspapers



	Wider, more comfortable leather seats
	More leg room
	Complimentary Seat Selection: call 1-877-872-6728
	Choice of gourmet meals
	Choice of wine and more
Option Plus	This Economy class option includes many priority privileges and services including priority check-in, priority baggage handling, an extra 10kg baggage allowance and even champagne. Here's what you get: • Advance seat selection on roundtrip flights • Priority check-in at a dedicated counter • Priority baggage handling • Priority boarding • Complete Air Transat travel kit on flights to European destinations • Snacks from the On Board Bistro selection
	Alcoholic beverages during drinks service 200ml bottle of champagne
	(Sun and Europe)
	Supplementary baggage allowance up to 10 kg per flight segment
	Wine or beer with the meal
	Headsets
	The cost is \$89-\$149 for southbound destinations and \$99-\$209 for
	European destinations as at May 2016
Option Flex	Life doesn't always go exactly according to plan. When you book your
Cpilon Flox	dream vacation, you want to make sure you enjoy the ultimate level of flexibility should something unexpected happen.
	Option Flex with Transat gives you just that.
	Option Flex lets you:-
	- change your departure date, destination or hotel, up to 3 hours before departure
	- transfer your vacation package to a friend or family member, up to 7 days before departure
	- cancel your trip and get a full refund
	- and you won't be charged any additional fuel or currency surcharges
	once you've booked.
	Benefit from these advantages for only \$49 + taxes at time of booking.
Transat and	Transat recognizes the prime importance of the environment, host
Sustainable Tourism	communities, cultural diversity, and their relationships with their
	employees, customers and partners. Tourism has become one of the
	world's leading industries. Society and communities reap the benefits,
	and, each year, hundreds of millions of travellers discover new
	countries and cultures. Transat is firmly committed to the responsible
	development of the tourism industry, and has adopted the following
	definition of sustainable tourism:
	"Sustainable tourism entails respect for nature, as well as for host
	communities and their values; it combines positive socio-economic



benefits for local populations with an enriching experience for travellers." The issue of the environment, as far as Transat's own facilities are concerned, is a clear and basic target. Their environment committees have implemented concrete initiatives with regard to recycling, conservation of resources, the disposal of obsolete electronic equipment, and raising employee awareness. Air Transat has begun developing an environmental management system that could lead to an ISO 14001 certification in the future. To find out more, consult the Transat and the Environment sections at their website: http://www.airtransat.ca/en/Info/the-environment-its-everyones-business.aspx?ExitID=69&ContentType=voyageur Eco-responsible certified hotels Transat urges its hotelier partners to excel in social and environmental responsibility, and formally recognizes the efforts of accommodations that commit to certification in this area. Certified establishments must maintain performance levels to continue using such labels. The indicators used vary depending on the certification scheme, but many certification organizations have begun aligning their benchmarks with
the Global Sustainable Tourism Criteria. To help you make an informed choice when you take your next
vacation, Transat list six certifications for hotels and beaches. You can also find certified hotels by searching by destination.
Certifications for hotels Biosphere Responsible Tourism
Green Globe Green Key
ISO 14001
Travelife
Certification for beaches
Blue Flag
Here's your chance to make a loved one's dream come true. With Transat gift certificates you can offer the beauty, excitement, and
wonders of the world: the South with its heavenly beaches and endless
sunshine, or just a rental car. Transat gift certificates are valid on all Air
Transat, Nolitours, or Transat Holidays products in their brochures.
They can be redeemed at a travel agent's office at the time of
reservation. To order your gift certificates call 1-800-322-6649.
Group rates are available – as few as 10 adults make up a group. Talk
to your travel agent to check the current details of Transat's group
,
deals. Nolitours and Transat Holidays provide you with true peace of mind.



protected should a hurricane affect your destination city in Florida, Mexico, the Caribbean or Central America. This Nolitours/Transat Holidays policy covers reservations for departures between June 1 and November 30 each year and is likely to be renewed in 2016 – check the website. If the conditions stipulated in the policy are met, you may choose one of these four options:

- 1. Travel at a later date
- 2. Travel to another destination city
- 3. Travel to the booked destination city
- 4. Cancel with a full refund

Transat Excursions in Jamaica

Transat offer a wide range of excursions in each destination where the Palladium Hotels are situated. Here, for example, is a selection of their excursions in Jamaica:

Dunn's River Falls & Shopping Tour - enjoy the scenery along the North Coast to Ocho Rios, duty free mecca of the Caribbean. Lunch in one of Ocho Rios' fine restaurants before your final destination, legendary Dunn's River Falls, a spectacular work of nature

Black River Safari, YS Falls and Lunch – the Black River is Jamaica's longest river and alligators are often seen on this trip.

Negril Sunset Tour – head to Rick's Café to watch the world famous sunset with a rum punch in hand

Bamboo River Rafting – float down the river on a 30 foot two-passenger bamboo raft guided by an expert local rafter

Horseback Riding - Take part in the ultimate tropical adventure! Journey through lush mountains to the picturesque coastline, enjoy breathtaking scenery and catch a glimpse of everyday life in the local community, followed by horseback riding into the warm Caribbean Sea.

Tropical Cruises - Board Jamaica's finest catamaran and sail the blue waters of the Caribbean to some of its best swimming spots. Laze on the deck, dance to reggae or just hang out and relax. Jamaican beer, rum punch and fruit punch included.

Dolphin Cove - Have a close encounter with friendly dolphins at Dolphin Cove in Ocho Rios and enjoy various exciting activities, such as swimming, splashing, petting, dancing and kissing!

Rainforest Bobsled at Mystic Mountain - Situated between the coastline and hillside, this park offers exciting activities and



Transat Deals	picture-perfect scenery! Take the Sky Explorer up 700 ft to the mountaintop for a thrilling bobsled ride and canopy tour. Kingston Tour - Depart for the Jamaican capital of Kingston on the scenic route. Travel along winding roads to Mount Diablo and enjoy a panoramic view of the island's mountainous interior. Then head for Kingston to visit the Bob Marley Museum and other local attractions. Spirit of Reggae - The legend of Bob Marley comes alive as you walk through the village of Nine Miles, his birth and final resting place. Learn about his culture, his passion, and Rastafarianism, the religion that helped shape his life. Jamaica Dune Buggy - Have fun riding your own dune buggy in the mountains! Look out for special offers from Transat for Palladium Hotels. You can see all their deals using this link: http://www.transatholidays.com/en/South/South-deals?ID=1649&type=gamme&tmpl=GEN For instance, they are offering the Grand Palladium Lady Hamilton Montego Bay, Jamaica at a 38% discount at \$1,099 + \$461 tax &
	fees from Toronto departing June 30 th 2016.
To Book	See your Travel Agent or contact the Transat Booking Centre at: 1-877-TRANSAT (1-877-872-6728)
Websites & Social	24 hours a day, 7 days a week Website:www.Transat.com
Media	Facebook: https://www.facebook.com/AirTransatCanada
	Twitter: https://twitter.com/AirTransat
	You Tube: https://www.youtube.com/user/AirTransatEng